

Terms of Use & Privacy Policy

Effective Date: April 16, 2025

Last Updated: April 16, 2025

Welcome to **ode** (“we,” “our,” or “us”), a platform where theatre-lovers can log performances, share reviews, and connect with fellow audience members, artists, and organizations.

By accessing or using the ode app or website (the “Platform”), you agree to be bound by these Terms and Conditions (“Terms”). If you do not agree, do not use the Platform.

1. Eligibility

You must be at least 16 years old to use the Platform. By using ode, you represent and warrant that you meet this requirement.

2. User Accounts

You are responsible for maintaining the confidentiality of your account credentials. You agree to provide accurate, current information and to update your profile as needed.

We reserve the right to suspend or terminate accounts that violate these Terms.

3. User-Generated Content

You retain ownership of the content you post (reviews, lists, comments, etc.), but you grant ode a non-exclusive, royalty-free, worldwide license to use, display, and distribute your content in connection with the Platform’s operation and promotion.

You agree not to post content that is:

- Defamatory, discriminatory, or abusive
- Obscene or pornographic
- Infringing on intellectual property rights
- Misleading or deceptive
- Spam or promotional in nature

We reserve the right to remove content that violates these rules or the spirit of the Platform.

4. Community Standards

ode is a community-driven space. You agree to:

- Respect other users
- Engage constructively and honestly
- Not harass, threaten, or impersonate others
- Report misuse or violations via our support channels

5. Intellectual Property

All ode branding, features, and content (excluding user-generated content) are the intellectual property of ODE MEDIA LLC. You may not use our marks, design, or materials without written permission.

6. Third-Party Services

The Platform may contain links or integrations with third-party services (e.g., ticketing platforms). We are not responsible for the content, policies, or practices of these external services.

7. Termination

We may suspend or terminate your account at any time for conduct that violates these Terms or disrupts the community. You may also delete your account at any time.

8. Disclaimer & Limitation of Liability

The Platform is provided “as is” without warranties of any kind. We are not liable for damages or losses resulting from your use of the Platform, including interruptions, bugs, inaccuracies, or user disputes.

9. Changes to Terms

We may update these Terms from time to time. Continued use of ode after changes take effect constitutes acceptance of the revised Terms.

10. Contact

For questions or concerns, contact us at: info@joinode.art

11. Privacy Policy

We respect your privacy and are committed to protecting your personal information. By using the Platform, you consent to our collection and use of your information as described below:

- **Information We Collect:** We may collect information such as your name, email address, profile details, interactions on the Platform, and device or usage data.
- **How We Use It:** We use this information to operate and improve the Platform, personalize your experience, enable social features, and communicate with you.
- **Sharing with Third Parties:** We may share non-sensitive data with trusted third-party services (e.g., analytics tools, ticketing partners) to support core functions of the Platform. We do not sell your personal data.
- **Cookies & Tracking:** We may use cookies or similar technologies to understand user behavior and enhance platform functionality.
- **Data Security:** We use reasonable measures to safeguard user data but cannot guarantee absolute security.
- **User Rights:** You may request access to, correction of, or deletion of your data by contacting us.
- **Policy Updates:** We may update our privacy practices from time to time. Significant changes will be communicated via the Platform or email.

If you have questions about your privacy or data, please contact us at: joinode.art@gmail.com